

AUTOMATED BUSINESS MACHINE MANAGEMENT

ABSTRACT OF THE DISCLOSURE

According to the invention, a process for automating management of a service contract for a business machine associated with a user is disclosed. In one step, A data capture device is provided proximate to a business machine. A threshold event associated with the service contract is determined and programmed into the data capture device. In another step, notification of triggering of the threshold event is received. Information related to the service contract is reported electronically and automatically to the user based, at least in part, upon the receiving of the trigger notification.

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